



Virtual Event



Corporate & Shared Services Community



# Automating Corporate Services in The New Age Of Business

Part of the Corporate & Shared Services Innovation Series

Online → Tuesday, 30 August 2022 | 11am – 1:10pm AEST

## Your Inspiring Speakers



QLD

**MARK STOCKWELL**

*Director  
eInvoicing*

Australian Taxation Office  
QLD



WA

**POONAM KAPOOR**

*Budget Management  
Director*

Department of Transport  
WA



SA

**LINDA SOUTH**

*Executive Director Corporate  
Services & Chief Financial Officer*

Courts Administration Authority  
SA



WA

**SANDY KERR**

*Executive Director  
Corporate Services*

Department of Justice  
WA

## Benefits of Attending



**Understand what is key** to adaptive business services within the context of our fast-changing economic climate



**Hear how Australia's public sector departments** are responding to increased supply chain demands and challenges in 2022



**Explore how digital technologies** like automation and data can elevate back-office and procurement processes to the next level



**Discuss the evolving role of the corporate professional** and learn how leaders can foster effective and agile divisions in times of rapid change

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## Automating Corporate Services in The New Age Of Business

We are now well into an era of continuous change and instability. Budget constraints, economic recovery, and the driving imperative for the public sector to 'do more with less' have accentuated the demands for those working in corporate and procurement specific roles to become more automated, data-driven and intelligence enabled as a result. With new technologies, processes, and analytic decision-making capabilities, the transformation from being 'strickly business' to becoming smarter, collaborative and integrated functions is fast becoming the dominant strategy for back-offices across Australia.

Looking to automation to free up valuable time for all roles that fall within corporate service is a transformative requirement needed to stay ahead of the curve globally, and therefore better serve our citizens.

2022 will continue to challenge the priorities of the public sector, forcing rapid adaptation, advancement, and the need for efficient economic response plans. So, to help optimise and further evolve your department's business division, we've put together this inter-state event to provide a platform for exploring emerging technologies, techniques and real-world case studies addressing all things related to the enormous responsibilities of the back-office.

### Who You'll Meet

#### Chiefs/Directors/Heads/Managers of:

- Governance
- Corporate Services
- Business Transformation
- Budget and Finance Divisions
- Procurement
- Contract Management
- Data & Digital
- Reporting
- Supply Chain
- Supplier Mangement



## Explore the Agenda

**11:00am PSN Welcome**

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**11:10am Welcome from Chair: Australia's Corporate Future - Where Does Digital, Data & Automation Fit In?**

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**11:20am Government Keynote: Accelerating Financial Change with Innovative Technology**

- How can automation attenuate time management issues and aid faster economic reporting and administrative efficiency
  - Shifting to analytics and using data to ensure the organisation is making informed financial decisions
  - Assessing relevant strategies for adopting and leveraging technology and redefining financial services
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**11:35am Partner Session:**

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**11:50am Government Keynote: Enabling Smarter Business Services For Government with eInvoicing**

- The role of automation in cross-fuctional corporate evolution
- Enabling corprate and shared services progression using digital technologies like eInvoicing and ERP

**Mark Stockwell, Director eInvoicing, Australian Taxation Office (QLD)**

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**12:05pm Partner Session:**

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**12:20pm Government Keynote: The Risks and Rewards of An Automated Back-Office**

- Key tools and considerations for successfully digitised corporate services
  - Leveraging analytics to cut costs and enhance performance
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**12:35pm Break**

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**12:40pm Panel Discussion: Achieving Scalable & Sustainable Back-Office Innovation**

**(Directors discuss respective challenges and what they hope to achieve)**

- What opportunities are there for improving business accuracy and efficiency with Data and Automation?
- How can each organisation look to modernise processes with new tools to add value, reduce costs, and simplify control across all divisions?

**Linda South, Executive Director Corporate Services and Chief Financial Officer, Courts Administration Authority, South Australia**

**Sandy Kerr, Executive Director Corporate Services, Department of Justice, Western Australia**

**Poonam Kapoor, Budget Management Director, Department of Transport, Western Australia**

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**1:10pm Close**

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