

# Virtual Event:

# Government Enterprise Resource Planning

Create your roadmap to successful ERP transformation

Online: Tuesday, December 7, 2021 Time: 12:00-2:15pm ET & 9:00-11:15am PT



## REASONS TO ATTEND



Learn how you can transform your ERP environment to help your organization realize benefits faster with lower cost and risk



Hear from your peers about common hurdles and how to overcome challenges when planning and integrating an ERP project



Gain exclusive insights into building an actionable ERP strategy and roadmap

## AGENDA OVERVIEW

Over the past year, government organizations were faced with unprecedented challenges. Public sector agencies needed to adopt innovative processes and technologies in their operations to continue providing seamless services, as the pandemic changed how citizens engaged with government.

Enterprise Resource Planning systems have become key, especially when delivering increased efficiency, improved customer service, and better operational visibility. However, public sector organizations continue to face many challenges when implementing ERP systems and solutions. Especially, many organizations with legacy ERP systems face inadequate functionality and scalability in times of pressing needs.

To help you on your ERP journey, please join us at Public Sector Network's **Government Enterprise Resource Planning virtual event**, a curated program designed to share insights and practical advice on overcoming barriers to implementation, discuss latest trends in ERP, and help you implement a business-led, technology-enabled approach that can help your organization realize benefits faster and with lower cost and risk.

## WHO ATTENDS

Chief, Directors, Heads, Managers, Advisors:

- ERP & Enterprise Systems
- Information Technology
- Risk, Governance & Compliance
- Policy
- Information Management
- Information Security
- Procurement
- Corporate, Finance & Administration
- Technology Planning
- Project Planning and Management
- Digital Governance
- Strategic Initiatives
- Architecture

## FEATURED SPEAKERS



**ROBERT HÉBERT**  
Director - Defence Resource Management Information System  
**National Defence and Canadian Armed Forces**



**RYAN FRANCIS**  
Program Manager, Fusion (ERP)  
**City of Saskatoon**



**CHRYSTE HOFER**  
Deputy CIO, Enterprise Solutions  
**City of Greensboro**



**VIRDEI MILORIN**  
Director Corporate Planning  
**Global Affairs Canada**



**GREGORY LITTLE**  
Deputy Comptroller, Enterprise Data and Business Performance  
**United States Department of Defense**



**PATRICK NAOUM**  
VPE Alliances & Client Solutions  
**ESI / Hitachi**



**NICOLE FILIATRAULT**  
Director of Marketing  
**UKG**



**MICHAEL GALELLO**  
Lead Industry Marketing Manager  
**UKG**



**JON WOLFF**  
Regional Manager, Public Sector & Education - Western Canada  
**OneStream Software**



**MIKE FINKELSTEIN**  
Regional Manager, Public Sector & Education - Eastern Canada  
**OneStream Software**



**RACHEL JORDAN**  
VP of Product Management - HCM  
**Unit4**

# Agenda - Tuesday, December 7, 2021

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<p>12.00pm ET 9.00am PT</p>	<p>Welcome from PSN</p>	<p>1.20pm ET 10.20am PT</p>	<p>Refreshment Break</p>
<p>12.05pm ET 9.05am PT</p>	<p><b>Chair Opening:</b> Postmodern ERP: The Best of Many Worlds  <b>Nicole Filiatrault</b>, Director of Marketing, <b>UKG</b> - Chair <b>Michael Galello</b>, Lead Industry Marketing Manager, <b>UKG</b> - Keynote</p>	<p>1.25pm ET 10.25am PT</p>	<p><b>Gold Spotlight:</b> How to extend your ERP investment for the Office of the CFO  <b>Jon Wolff</b>, Regional Manager, Public Sector &amp; Education - Western Canada, <b>OneStream Software</b>  <b>Mike Finkelstein</b>, Regional Manager, Public Sector &amp; Education - Eastern Canada, <b>OneStream Software</b></p>
<p>12.20pm ET 9.20am PT</p>	<p><b>Government Case Study:</b> Promises vs Realities of ERP - Overcoming Gaps in Your Implementation</p> <ul style="list-style-type: none"> <li>Exploring why expectations and reality often diverge when implementing ERP systems</li> <li>Addressing how to overcome some of the challenges when planning and integrating an ERP project</li> <li>Breaking down internal silos for a seamless transition</li> </ul> <p><b>Robert Hébert</b>, Director - Defence Resource Management Information System, <b>National Defence and Canadian Armed Forces</b></p>	<p>1.40pm ET 10.40am PT</p>	<p><b>Panel Discussion:</b> The Changing Public Sector ERP Landscape - Future Trends and Challenges</p> <ul style="list-style-type: none"> <li>What role do you see ERP play to deliver an improved experience for citizens as engagement increasingly digitalizes?</li> <li>How are developers and providers adopting to the changing needs of governments, and citizens end-users?</li> <li>What impact will cloud-based ERP have on future ERP resource requirements and capabilities?</li> <li>How will ERP support more personalized experiences and delivery for improved citizen engagement?</li> <li>What advice would you share to improve the delivery gap and ensure ERP projects achieve their goals and objectives?</li> </ul> <p><b>Chryste Hofer</b>, Deputy CIO, Enterprise Solutions, <b>City of Greensboro</b>  <b>Virdei Milorin</b>, Director Corporate Planning, <b>Global Affairs Canada</b>  <b>Rachel Jordan</b>, VP of Product Management - HCM, <b>Unit4</b></p>
<p>12.35pm ET 9.35am PT</p>	<p><b>Platinum Keynote Session:</b> The Key Characteristics of a Modern ERP Landscape - What does this look like? A Look at the state of today's ERP landscapes and the need to transform</p> <ul style="list-style-type: none"> <li>Discussing the key considerations and challenges of an ERP modernization project</li> <li>The need for the adoption of modern technologies and processes like cloud and automation</li> <li>Key outcomes of a successful ERP modernization - drastic reduction in TCO and improvement in operational efficiency</li> </ul> <p><b>Patrick Naoum</b>, VPE Alliances &amp; Client Solutions, <b>ESI / Hitachi</b></p>	<p>2.10pm ET 11.10am PT</p>	<p>Closing Remarks from the Chair  <b>Nicole Filiatrault</b>, Director of Marketing, <b>UKG</b></p>
<p>12.50pm ET 9.50am PT</p>	<p><b>Government Case Study:</b> Optimizing your Organization's Performance with a Robust ERP System</p> <ul style="list-style-type: none"> <li>Identifying areas and gaps for improvement</li> <li>Aligning your organisation needs with system capabilities</li> <li>Addressing customization, cloud adoption, the implementation process, and other key considerations</li> </ul> <p><b>Ryan Francis</b>, Program Manager, Fusion (ERP), <b>City of Saskatoon</b></p>	<p>2.15pm ET 11.15am PT</p>	<p>Virtual Event Adjourns</p>
<p>1.05pm ET 10.05am PT</p>	<p><b>Government Case Study:</b> Building a Shared Service ERP at scale</p> <ul style="list-style-type: none"> <li>Building a business case to incorporate gained efficiencies and better delivery experiences</li> <li>Managing a diverse customer base</li> <li>Lessons learned for your shared service ERP implementation</li> </ul> <p><b>Gregory Little</b>, Deputy Comptroller, Enterprise Data and Business Performance, <b>Department of Defense</b></p>		

**CHAIR**

**SPONSORS**

**GOLD**

**PLATINUM**

**SILVER**