

- Customer
- Innovation
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# Weathering the Storm: Developing an Infrastructure & Culture Designed to Adapt

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# What Was on the Horizon?

- Covid19 has been a challenge for everyone but . . .
  - Like all government agencies, we've still had to deliver existing **and** new services
- 2020 was a transformative year for InfoSec at Maricopa County
  - I started in November 2019
  - Establishment of an infosec program strategy
  - Staffing challenges throughout the year
  - And in addition to the pandemic . . .

## The 2020 elections





# Weather the Storm

- Promises, promises . . .
- Wait, you want to expose *what* to the Internet?
- I can't see so good . . . .
- And the **2020** elections . . . .



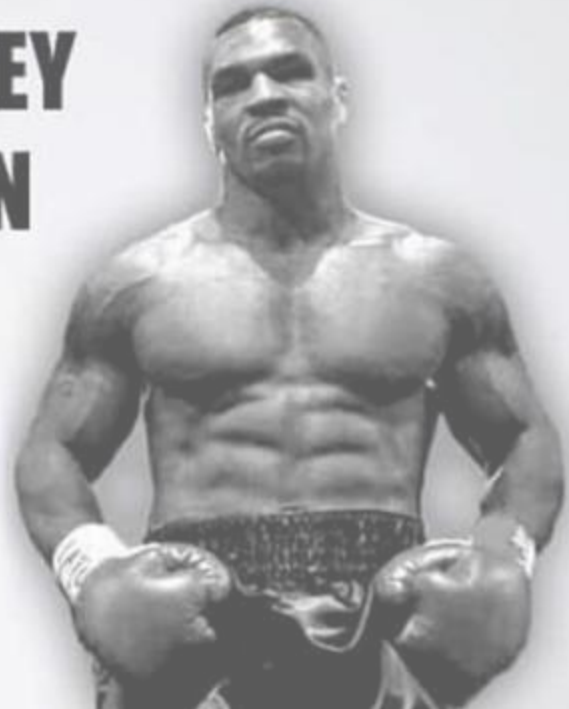


# Weather the Storm, contd.

- If you want to make friends, keep the big picture in mind
  - What is the purpose of InfoSec?
- Thank goodness we had a plan . . .

**“EVERYBODY HAS  
A PLAN UNTIL THEY  
GET PUNCHED IN  
THE FACE”**

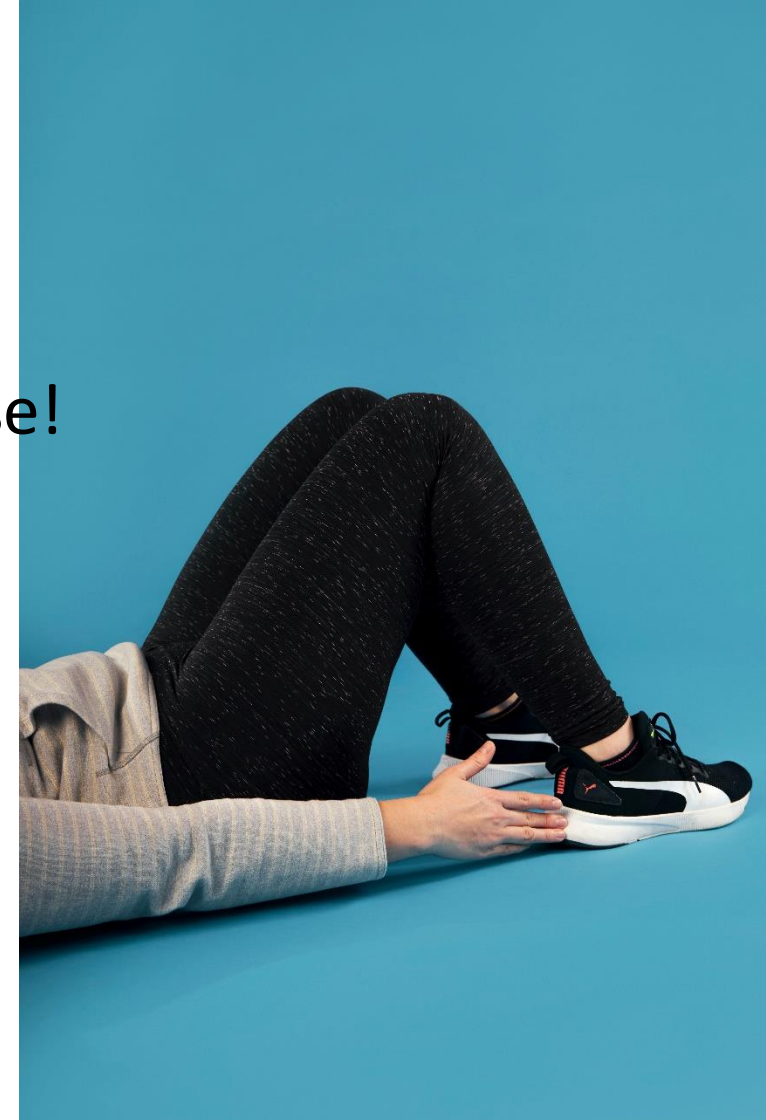
**- MIKE TYSON**





# It's Not Calm Yet but We Can Navigate . . .

- Risk has been pivotal to decision making
- We have a plan and it is flexible!
- InfoSec is not a solo act within IT and the enterprise!
- We share and collaborate and then course correct





# Questions?

Thank you so much!

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