

Maturing Patch Management Process in a Large and Complex Organization

Presentation to Public Sector Network

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Alberta Health Services

- ❖ Alberta Health Services (AHS) is Canada's first and largest province-wide, fully-integrated health system
- ❖ Over 100k Employee, 10k Physicians
- ❖ Over 850 facilities throughout the province (106 acute care hospitals)
- ❖ Alberta Health Services' annual operating budget for 2019-20 fiscal year is \$15.365 billion

- ❖ Patching in AHS includes about 100,000 workstations and about 7,500 centrally managed servers.

Alberta Health Services

- ❖ Three main Groups:
 - ❖ Information Risk Management Team
 - ❖ Security Team
 - ❖ Technology Services
 - ❖ IT Operational Team
 - ❖ Application Team
 - ❖ Service Owner

Thank You

billy.ma@AlbertaHealthServices

