

Virtual Healthcare Innovation

How can healthcare technology solve the current challenges we face?

Online → Wednesday 3 March 2021 | 09:00am NZDT

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Agenda Overview

The healthcare industry is being rapidly revolutionised following the advent of new available technologies and unprecedented levels of disruption the sector has been pressed to contend with.

The adoption of Digital Health is increasing, and with fast growth the crucial need for updated modes of operation is required to address the many unknowns and deliver reinvented services to better meet changes in consumer behaviour going forward.

Public Sector Network's Healthcare Innovation Virtual Event will bring together those who are piloting the way for digital healthcare initiatives. With digital innovation now empowering the patient to play a more active role in their own care, and more efficient technological processes on offer for providers, the need to modernise the public sector's understanding of this dynamic and ever changing space is paramount to success.

Using smart systems and reshaping the current ways of working, a new digital health strategy could enable clinicians and citizens to work as one team reflecting a commitment to excellent, accessible healthcare.

Speakers



Mark Fam 
VP, Clinical Programs
Toronto East Health Network



Jon Herries
Group Manager, Emerging Health Technology,
Ministry of Health New Zealand



Kris Gagliardi
Assistant Director Clinical Capability and Resources,
St John



Paul O'Connell
Learning Media Services Manager,
St John



Savita Devi
Chief Digital Officer,
Canterbury District Health Board



Mike Collins
Executive Director People, Culture and Technology,
Southern District Health Board

Reasons to Attend

Understand how to implement automation and digitalisation to improve patient outcomes 

Identify how to become a fully digitally enabled and integrated healthcare provider that places patients, carers, families at the centre 

Understand how to establish a foundation for the future connectivity of integrated medical devices and the Internet of Things 

Leveraging digital solutions that facilitate better healthcare access, continuity of care and collaboration between providers and patients 





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Agenda

09:00am	PSN Welcome	10:00am	NGO Keynote Patient experience in the future - the digital customer journey arrives in healthcare <ul style="list-style-type: none"> Embedding digital technology to improve patient experience and quality of care Developing and rolling out the roadmap to fully integrate digital into your patient care strategy Identifying and utilising the most effective digital technology for your healthcare organisation to improve patient experience Joint presentation — Kris Gagliardi , <i>Assistant Director Clinical Capability and Resources, St John</i> Paul O'Connell , <i>Learning Media Services Manager, St John</i>
09:10am	Chair Opening: The Future of Health Kris Gagliardi , <i>Assistant Director Clinical Capability and Resources, St John</i>	10:20am	Refreshment Break
09:20am	International Keynote Session: Digitally enabling clinical processes across a health system; through innovation and optimization <ul style="list-style-type: none"> Leveraging technology and innovation to drive better patient outcomes, experience, efficiency, and provider experience, i.e. Quadruple Aim Implementing digital solutions across a health system and optimizing use, the iPlan journey How to adapt and meet changing demands using an agile approach Leveraging technology to respond to the COVID-19 pandemic Mark Fam , <i>VP, Clinical Programs, Toronto East Health Network</i>	10:25am	Panel Session Tackling barriers and harnessing opportunities to drive health innovation <ul style="list-style-type: none"> The COVID-19 impact: How can we best utilise healthcare technology during times of public crisis? How can we deliver personalised, patient-centric healthcare with AI and health chatbots? How can we safely utilise data and analytics for insight-based decision making? How can we create and deliver a more innovative healthcare system to improve accuracy and quality of care? Savita Devi , <i>Chief Digital Officer, Canterbury District Health Board</i> Mike Collins , <i>Executive Director People, Culture and Technology, Southern District Health Board</i>
09:40am	Government Keynote Leveraging emerging technology to improve the quality of patient care and experience <ul style="list-style-type: none"> Gathering quality data to leverage it for actionable insights and mitigate negative patient outcomes Using insights to understand the biggest pain points in patient flow and other potential improvements Change management: upskilling staff to fully utilize insights and deliver better care Jon Herries , <i>Group Manager, Emerging Health Technology, Ministry of Health New Zealand</i>	11:00am	Close