



→ Innovation & IT

Public Sector Innovation Show - Ontario

Connecting people with ideas to build a better public service



ONLINE



PUBLIC SECTOR NETWORK



VIRTUAL EVENT

Wednesday, May 26, 2021

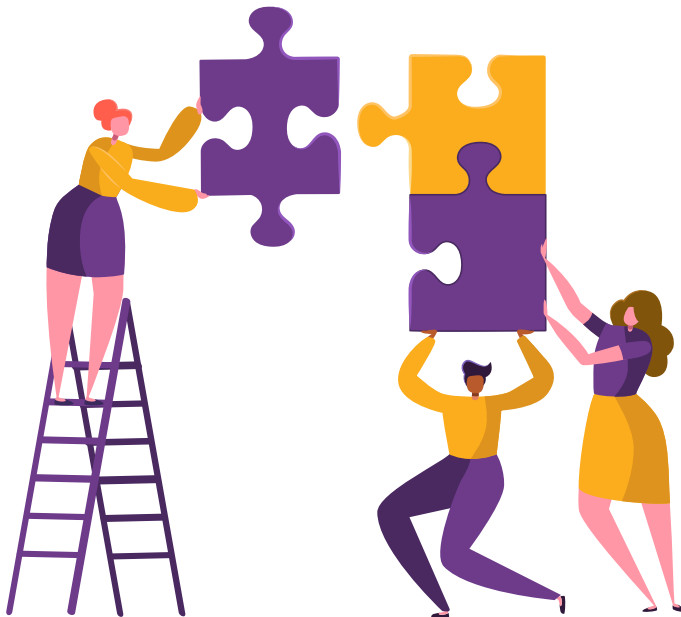
12:00-3:00 pm EDT

Agenda Overview

Public sector innovation is needed now more than ever before.

Using new approaches - from policy design to service delivery, new technologies and better use of data - to improve the performance and responsiveness of the public sector is critical if we are to bounce back from the recent challenges we have all faced.

To recover faster and better, we need to collaborate, share ideas and accelerate innovation in the public sector, ultimately to deliver better services to all stakeholders. In that spirit, Public Sector Network would like to invite you to join the conversation at our Public Sector Innovation Show - Ontario. Gain the ideas, inspiration and practical wins needed to drive innovation in this new way of working.



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Reasons to attend

Explore unique opportunities to enhance integration and collaboration across departments and agencies to deliver shared outcomes

Create opportunities to learn new skills, increase capabilities, reduce redundancies and create better days for public sector employees

Discover strategies for staying laser-focused on delivering your vision – and finding the right people, processes and tools to support that vision

Leverage lessons learned from the crisis-driven response to COVID-19 to reprioritize and reframe your processes and services in a way that best supports efficiency, ease-of-use and inclusivity

Build connections, engage and share ideas that support an iterative, flexible and innovative public sector environment

Who should attend?

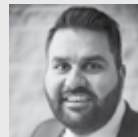
- Digital, Innovation and ICT
- Corporate Services
- Citizen Engagement and Experience
- Service Design and Delivery
- Workforce and HR
- Strategic Planning
- Data, Analytics and AI
- Information and Enterprise Architecture
- Information Management
- Change, Culture and Transformation

Featured Speakers



Alex Coleman

Chief Information Officer/Assistant Deputy Minister, Children, Youth and Social Services I&IT Cluster
Ontario Ministry of Children, Community and Social Services



Robbie Grewal

Director, Strategic Policy & Planning
City of Toronto



Spencer Daniels

Senior Product Manager
Ontario Digital Service



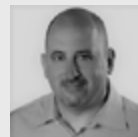
Valerie Thomas

Business Strategies Consultant
Lead, Talent Mobility Strategy / Talent Cloud
Treasury Board of Canada Secretariat



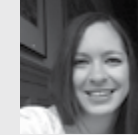
Yael Berger

Business Strategies Consultant
Employment and Social Development Canada (ESDC)



Joel Cherkis

Vice President, Global Industries
UiPath



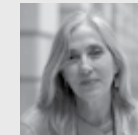
Cora Loucks

Surveillance Coordinator & Data Analyst
Ontario Ministry of Agriculture, Food and Rural Affairs (OMAFRA)



Michael Jay

Director, Measurement Canada Digital Office
Innovation, Science and Economic Development Canada



Nora Dempsey

Senior Advisor for Innovation
U.S. Department of State



Noah Morris

Assistant Deputy Minister - Enterprise Financial Services Division
Ontario Ministry of Government and Consumer Services



Robert Conlin

VP, Public Services Canada
SAP

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Agenda - Wednesday, May 26, 2021

12:00pm **Opening Remarks from the Chair**
Setting the Strategy for Innovation in the Public Sector
Robert Conlin, VP, Public Services Canada, **SAP**

12:10pm **Special Address: What Does it Mean to Innovate in Public Service?**

12:25pm **Panel: Innovative Building our Innovation Capabilities: People, Processes, Data and Technology**

- *Fostering a whole of public sector digital and data first culture*
- *A guide to becoming iterative and increasing flexibility in a public sector environment*
- *Exploring opportunities to support collaboration across departments and agencies to deliver shared outcomes*
- *Supporting a data-driven culture to drive evidence-based decision making*
- *Championing diversity and inclusion to drive innovation in public service*

Alex Coleman, Chief Information Officer/Assistant Deputy Minister, Children, Youth and Social Services I&IT Cluster, **Ontario Ministry of Children, Community and Social Services**
Noah Morris, Assistant Deputy Minister - Enterprise Financial Services Division, **Ontario Ministry of Government and Consumer Services**

12:45pm **Digital Service Delivery Spotlight: Ontario's COVID Self-Assessment Evolution**
Spencer Daniels, Senior Product Manager, **Ontario Digital Service**

1:00pm **Partner Session: Financial Management Transformation in the Digital Age**

1:20pm **Government Case Study: City of Toronto's Citizen Experience Transformation Project**

- *Ensuring efficiency, accessibility and inclusivity in citizen experience*
- *Leveraging lessons learned to re-prioritize and reframe your services*

Robbie Grewal, Director, Strategic Policy & Planning, **City of Toronto**

1:35pm **Partner Session: Readyng your Applications and Services for New Ways of Service Delivery**

1:50pm **Virtual Refreshment Break**

1:55pm **Panel: Working in the Open: Building Trust and Transparency to Better Facilitate Collaboration, Innovation and Coordination**

- *Creating opportunities to learn new skills, increase capabilities, reduce redundancies and create better days for public sector employees*
- *Enhancing the use of data and collaborative tools to inform better program outcomes*

Speaker TBC, Ontario Digital Service
Yael Berger, Business Strategies Consultant, **Employment and Social Development Canada (ESDC)**
Joel Cherkis, Vice President, Global Industries, **UiPath**

2:30pm **Panel: Innovative Approaches for Attracting and Retaining Digital Talent in the Public Sector**

- *What are some hiring practices that best support a government-wide culture shift to digital delivery?*
- *How are your organizations reimagining hiring platforms, job descriptions and other traditional approaches for sourcing digital talent?*
- *What steps are you taking to put diversity and inclusion at the forefront?*
- *What skills, competencies and values do you want to see in your ideal candidate?*

Valerie Thomas, Lead, Talent Mobility Strategy / Talent Cloud, **Treasury Board of Canada Secretariat**
Nora Dempsey, Senior Advisor for Innovation, **U.S. Department of State**

3:00pm **Interactive Session: Becoming Digital Champions – Lessons Learned from Catalysts and Trailblazers**

- *What approaches do you recommend to encourage your non-technical colleagues to become digital champions?*
- *What are the key leadership competencies you need as a successful digital champion?*
- *In your experience, what are the most common obstacles when implementing new ideas and processes? How do you overcome them? What steps can you take to ensure that an innovative initiative is scalable and sustainable?*

Cora Loucks, Surveillance Coordinator & Data Analyst, **Ontario Ministry of Agriculture, Food and Rural Affairs (OMAFRA)**

Michael Jay, Director, Measurement Canada Digital Office, **Innovation, Science and Economic Development Canada**

Content Partner:



3:20pm **Q&A and Best Practices Sharing Session**

3:30pm **Closing Remarks from the Chair & Virtual Event Adjourns**

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ANDREW.COWAN@PUBLICSECTORNETWORK.CO