

Virtual Future of Work in Healthcare

Meeting shifting demands and paving the way to healthcare's workforce of the future

Online → Tuesday, 13 April 2021 | 11:00am AEST

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Agenda Overview

The demand of healthcare workers is predicted to increase over the next decade, but it is also predicted that the healthcare industry will face significant worker and skill shortages in the same timeframe. This shortage of qualified and skilled clinicians and other clinical and non-clinical staff presents a gap that will impact the ability of any healthcare system around the world to deliver care safely and scale businesses into the future. While the gap will differ by country, state, and even by town, hospital and health system administrators will struggle over the next decade to staff key positions in an environment of cost constraints.

Due to digitalisation, technological transformation, an ageing workforce, retention challenges and ageing populations, healthcare providers across the world need to meet these shifting demands and consider the changing requirements of a future workforce capable of delivering health outcomes in a healthcare landscape vastly different to that of today.

Meeting future workforce demands includes designing an effective workforce strategy, including the right training, and upskilling programs in place, effective recruitment, and retention strategies, implementing emerging technology, and creating a culture of change and value-based care. Join your peers at Public Sector Networks **Future of Work in Healthcare Virtual Event** to take away innovative workforce planning strategies and processes that can support and sustain a coordinated, collaborative, and patient-centric approach to delivering care in the future.

Who Attends?

Chief Executive Officers | Chief Operating Officer | Director People and Culture | and Executives and Leaders from state health departments, local hospital networks and public hospitals, community health services, and primary health networks in charge of:

Workforce Planning | Training | Recruitment | Human Resources | Talent Management | Workplace Analytics | Change Management | Corporate Services

Speakers



Sally Laugesen
Associate Director, Workforce Development & Culture
The Sydney Children's Hospital Network



Gabby Ramsay
Executive Director Workforce
Central Adelaide Local Health Network



Melissa Binks
HR Business Partner
Brisbane South PHN



Chris McLoughlin
Executive Director, People & Culture
Alfred Health



Rebecca Roberts
Executive Director People & Corporate Services
St Vincent's Health Australia



Tamara Lee
Director Workforce Policy and Development, Workforce Planning and Development,
NSW Health



Aaron Robinson
Head of Presales, ANZ
Citrix



Tina Salameh
Senior People Scientist
Culture Amp



Stephen Ellis
Global Government Solution Lead
Zoom Video Communications



Kathy Hilyard
Partner, People, Performance & Culture
KPMG

Reasons to Attend

Identify how to create the workforce of the future to meet changing demands of growing and ageing populations



Learn how to embrace technology and invest in talent to pave the way to healthcare's workforce for the future



Hear about the latest technologies assisting workplace transformation in public healthcare



Understand how to undertake a skills-gap analysis and better develop the skills and capability needed for the future



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11:00am	PSN Welcome
11:10am	Chair Opening Proactively planning and creating the health workforce of the future <ul style="list-style-type: none"> Considering all aspects such as culture, technology, and ways of working Undertaking strategic workforce planning to assess the sector's capabilities, supply challenges and shortages Kathy Hilyard, Partner, People, Performance and Culture, KPMG
11:20am	Keynote: Moving to value-based care and new models of care <ul style="list-style-type: none"> Understanding future patient and staff needs to create your workforce for the future Operating in non-traditional locations and using technology to access and integrate care and engage patients Sally Laugesen, Associate Director, Workforce Development & Culture, The Sydney Children's Hospital Network
11:35am	Partner Session: Utilising workforce modelling to get future ready <ul style="list-style-type: none"> Understanding supply and demand gaps across the breadth of clinical activities and how these gaps will influence care models AI/RPA/Machine Learning and the Future of Work Aaron Robinson, Head of Presales, ANZ, Citrix Systems
11:50am	Government Case Study: Preparing our workforce for the future <ul style="list-style-type: none"> Effective leaders and the importance of leader - employee relationships in achieving behavioural transformation, specifically creative and proactive work with resilience to change Implementing models and ways of working that lead to cross-team collaboration a continuous learning culture and innovation Melissa Binks, HR Business Partner, Brisbane South PHN

12:05pm	Partner Session: The importance of gathering feedback during uncertain times <ul style="list-style-type: none"> Putting culture first during change Importance of gathering the right feedback Developing a deliberate listening strategy Tina Salameh, Senior People Scientist, Cutlure Amp
12:20pm	Government Case Study: Planning your workforce strategy and needed skills for the future <ul style="list-style-type: none"> Outlining our journey so far and what we are working towards, in a financially constraint environment Preparing staff for the future and machine learning Gabby Ramsay, Executive Director Workforce, Central Adelaide Local Health Network
12:35pm	Refreshment Break
12:40pm	Panel Session: How to get ready for future workforce strategies and considerations? <ul style="list-style-type: none"> How to best redeploy, upskill or reskill employees? What strategies are needed to bridge from the present to the future? What are your top tips for creating the workforce of the future? Chris McLoughlin, Executive Director, People & Culture, Alfred Health Rebecca Roberts, Executive Director, People & Corporate Services, St Vincent's Health Australia Tamara Lee, Director Workforce Policy and Development, Workforce Planning and Development, NSW Health Stephen Ellis, Global Government Solution Lead, Zoom Video Communications
01:10pm	End of Conference

Partners

