

Virtual Digital Workforce Transformation in the Public Sector

Building people capabilities and creating empowered teams in the digital age

Online → Thursday, 11 February 2021 | 09:00am AEDT

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Agenda Overview

Technological disruption, global uncertainty and evolving demographics are forcing Governments around the world to transform the way they work.

As the world continues to adapt to new ways of working and forges ahead to a post-pandemic era, HR leaders have found themselves in a strategic position to take advantage of the current shifts in culture, workforce, and technology. The ability to adapt to an even more digital and data driven workplace depends on developing the next generation of skills and preparing the workforce for a more flexible and agile future.

As with any other transformation on this scale, preparing your workforce for new ways of working takes considerable time and investment. Ensuring buy-in from the leadership and engagement within the workforce is critical. HR truly has an opportunity to shape the workplace of the future and ensure their organisation's ability to thrive.

Public Sector Network's virtual **Digital Workforce Transformation in the Public Sector** will bring together leaders from across the sector who are already on the journey to shaping their workforces in the digital age. Join us as we hear case studies from across the globe and learn about innovative ways to navigate the future of work.

Speakers



DEBBIE ALDER

*Director General, People & Capability
Department for Work and Pensions (UK)*



ANGELA RYAN

*General Manager, Conformance Services & CCIO,
Australian Digital Health Agency*



LISA ALONSO-LOVE

*Deputy Secretary, Education and Skills Reform
NSW Department of Education*



CHLOE READ

*Deputy Secretary, Education and Skills Reform
NSW Department of Education*



PETA-LEE BENSON

*Head of Digital Workplace,
iCare NSW*



ALICIA LILLINGTON

*Change & Communications Lead
Australian Federal Government*



JOHN HENDERSON

*Director Future Ways of Working
Department of Health, Victoria*



MICHAEL PRIDDIS

*CEO & Co-Founder
Faethm AI*



JULIAN BADELL

*Senior Manager Pre-Sales,
Citrix Asia Pacific & Japan*



KAL MARSHALL

*Director, Public Sector and Healthcare
Workday, Australia and New Zealand*

Reasons to Attend

Learn how to attract and retain the workforce for the future

Build an empowered workforce equipped with critical skills and knowledge

Develop an innovative, integrated and resilient workforce for a new era

Hear from HR leaders as they share their vision for a positive workforce culture

Learn about the importance of data to make informed decisions about processes

Learn about the latest HR technology and how to effectively gain employee engagement and leader buy-in



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09:00am	PSN Welcome
09:10am	Chair Opening: Navigating the Future of Work
09:20am	<p>International Keynote: Creating a resilient and future-focused workforce with the right talent and right skillsets</p> <ul style="list-style-type: none"> Skills, tools, structures and practices to help equip employees for the future of work Improving the employee experience and preparing them for future technology adoption <p>Debbie Alder, Director General, People & Capability, Department for Work and Pensions (UK)</p>
09:35am	<p>Looking to the future to plan for the present; Work 2035</p> <ul style="list-style-type: none"> How people and technology will pioneer new ways of working What changes can we make today? Today's technology empowered worker. <p>Julian Badell, Senior Manager Pre-sales, Citrix Asia Pacific & Japan.</p>
09:50am	<p>Government Keynote: Empowering Your Workforce with a Digital Workplace Vision & Strategy</p> <ul style="list-style-type: none"> Outlining the National Digital Health Strategy with particular focus on the workforce and education roadmap Sharing your challenges, successes and where to next Key takeaways for designing a compelling vision for the digital workplace that has real business outcomes & aligns with overall strategy of your organisation <p>Angela Ryan, General Manager, Conformance Services & CCIO, Australian Digital Health Agency</p>
10:05am	<p>Building the Public Sector Workforce for a Changing World</p> <ul style="list-style-type: none"> Digital transformation investment must be matched by skills development to create a digitally empowered workforce. Access to a single source of workforce data and insights is critical to help make informed decisions on skills development and career development in the public service <p>Kal Marshall, Director, Public Sector and Healthcare, Workday, Australia and New Zealand</p>

10:20am	<p>Government Case Study: Using existing & emerging technologies, tools and techniques to accelerate workforce productivity and agility</p> <ul style="list-style-type: none"> Understand the impact of new technology on workplace strategy Core challenges in achieving a flexible and collaborative digital workplace <p>Lisa Alonso-Love, Deputy Secretary, NSW Department of Education Chloe Read, Deputy Secretary, NSW Department of Education</p>
10:35am	Refreshment Break
10:40am	<p>Panel Session: Preparing the Workforce for the Future</p> <ul style="list-style-type: none"> Ensure your workforce is well equipped to adapt to new ways of working Preparing for a more digital workplace and supporting organisations & employees through technological change Encouraging the adoption of innovative working practices Effective ways to Sustain and Strengthen a Positive Workforce Culture Providing a workplace experience that is meaningful, personalised, user friendly and future-focused <p>Peta-Lee Benson, Head of Digital Workplace, iCare NSW Alicia Lillington, Change and Communications Lead, Australian Federal Government John Henderson, Director Future Ways of Working, Department of Health, Victoria Michael Priddis, DEO & Co-Founder, Faethm AI</p>
11:00am	End of Session



Partners

