Virtual Event:
DevOps in the Public Sector

PUBLIC SECTOR NETWORK

Certified B Corporation

Breaking down barriers between development and delivery to achieve transformation goals

Online: Thursday, September 9, 2021 **Time:** 12:00-2:15pm EDT & 9:00-11:15am PDT

AGENDA OVERVIEW

Although DevOps isn't a new concept, the level of adoption varies greatly across government. DevOps has undoubtably come a long way over the last 12 months, with governments increasingly digitalizing their services to meet the ever-evolving needs of citizens. Efficiency and speed coupled with a desire for continuous improvement are now critical to any organization's digital transformation strategy to remain competitive and meet growing citizen expectations.

Public Sector Network's DevOps Virtual Event will showcase how software developers and IT operations have taken delivery to the next level through better collaboration and optimized productivity. Create applications and services that are constantly evolving so that you are in an optimal position to meet growing citizen expectations. Hear what your colleagues have learned, how they are improving and future possibilities for DevOps success in the public sector.

WHO ATTENDS

- CIO, CTO , & Chief Architects
- Information Technology Managers, Enterprise Architecture Managers, & Digital Transformation Managers
- Heads of Delivery
- Heads of Systems Engineering
- Heads of IT Infrastructure
- Heads of Application Development
- Heads of Software Engineering
- Senior DevOps Engineers
- Agile Delivery Specialists, Scrum Masters and Coaches
- Automation Engineers
- Infrastructure Architects

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FEATURED SPEAKERS

OLENA MITOVSKA
Product Director, DevOps Container Platform, BC Developers' Exchange
BC Ministry of Citizens' Services

MARTHA EDWARDS
Service Design Lead, DevOps Container Platform, BC Developers' Exchange
BC Ministry of Citizens' Services

CINDY GOOD
DEEE Program Manager, Office of Financial Innovation and Transformation (FIT), Bureau of the Fiscal Service
U.S. Department of the Treasury

JEFF MAHER
Acting Director of Digital Practice
Canadian Digital Service

ANDRE SHOJAIE
Chief of Agile Practices and Continuous Improvement
City of Montreal

JACQUELINE TWEEDIE
Senior Manager, Service Modernisation and Delivery Unit, FFHPP
Fisheries and Oceans Canada

BILL CHURCH
Chief Technology Officer
F5 Government Solutions

REASONS TO ATTEND

- Get up to speed with the latest developments in DevOps and Agile methodology
- Learn from your peers and benchmark your approaches to Agile and DevOps implementation
- Discover ways to evolve, scale and mature your DevOps program

CHRISTIAN MALONE
Senior Advisory Solution Architect
ServiceNow

PATRICK DAIGLE
Senior Product Line Manager
VMware

CLAUDE REEVES
Canada Sales Leader
VMware

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Agenda - Thursday, September 9, 2021

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12.00pm ET 9.00am PT	**Welcome from PSN**
12.05pm ET 9.05am PT	**Chair Opening:** The Evolution of DevOps: Outlining the Path to DevOps and Agile in Government **Patrick Daigle,** Senior Product Line Manager, **VMware**
12.20pm ET 9.20am PT	**Government Keynote:** Evidence based decision making in driving DevOps transformation • How BCDevExchange contributed to adopting the DevOps culture in BC Government • Using Service Design practice to make evidence-based decisions in a DevOps environment • What worked for us and what we would do differently **Olena Mitovska,** Product Director, DevOps Container Platform, BC Developers' Exchange, **BC Ministry of Citizens' Services** **Martha Edwards,** Service Design Lead, DevOps Container Platform, BC Developers' Exchange , **BC Ministry of Citizens' Services**
12.35pm ET 9.35am PT	**Partner Session:** Automating Redundant Tasks to Unlock Capacity and Improve Employee Experience **Christian Malone,** Senior Advisory Solution Architect, **ServiceNow Federal**
12.50pm ET 9.50am PT	**Government Case Study:** Best Practices for Agile Adoption and Implementation • What are the key components of Agile methodology? • Effective approaches for providing clear guidance and communication • Exploring common pitfalls to Agile implementation and how to overcome them • Benchmarks and guidelines to ensuring you are sprinting in the right direction **Jacqueline Tweedie,** Senior Manager, Service Modernisation and Delivery Unit, FFHPP, **Fisheries and Oceans Canada**
1.05pm ET 10.05am PT	**Government Case Study:** Spotlight on the Digital End-to-End Efficiency (DEEE) Framework FIT developed the Digital End-to-End Efficiency (DEEE) Framework to help agencies transform their business processes through reducing unnecessary process steps, automation, and innovation to achieve large-scale efficiencies. Join us to hear about this scalable and repeatable framework that government agencies can follow to transform business processes. **Cindy Good,** DEEE Program Manager, Office of Financial Innovation and Transformation (FIT), Bureau of the Fiscal Service, **U.S. Department of the Treasury**
1.20pm ET 10.20am PT	**Refreshment Break**
1.25pm ET 10.25am PT	**Gold Spotlight:** Keys to modernizing legacy applications in Government • How agencies are taking new approaches related to the migration of legacy applications. • Gain practical advice on how to best integrate new functionality, like how to best manage and secure APIs in modern digital experiences. **Bill Church**, Chief Technology Officer, **F5 Government Solutions**
1.40pm ET 10.40am PT	**Panel Discussion:** Building a DevOps Culture and Mindset • What does DevOps currently look like within your organization and what do you anticipate for the future? • What do you do every day to build a collaborative culture across departments? • How has DevOps adoption transformed your organization? Where have you experienced the most positive impacts and outcomes? • What implementation challenges did you face and how did you overcome them? • How have you been able to optimize success for more complex and difficult workflows? How do you best standardize techniques adopted by small, future-focused teams? • What is the most important lesson you've learned along the way? **Moderator: Claude Reeves,** Canada Sales Leader, **VMware** **Jeff Maher,** Acting Director of Digital Practice, **Canadian Digital Service** **Andre Shojaie,** Chief of Agile Practices and Continuous Improvement, **City of Montreal**
2.15pm ET 2.15am PT	**Closing Remarks and End of Session**

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