

Virtual Event: DevOps in the Public Sector



Breaking down barriers between development and delivery to achieve transformation goals

Online: Thursday, September 9, 2021 **Time:** 12:00-2:15pm EDT & 9:00-11:15am PDT

AGENDA OVERVIEW

Although DevOps isn't a new concept, the level of adoption varies greatly across government. DevOps has undoubtedly come a long way over the last 12 months, with governments increasingly digitalizing their services to meet the ever-evolving needs of citizens. Efficiency and speed coupled with a desire for continuous improvement are now critical to any organization's digital transformation strategy to remain competitive and meet growing citizen expectations.

Public Sector Network's DevOps Virtual Event will showcase how software developers and IT operations have taken delivery to the next level through better collaboration and optimized productivity. Create applications and services that are constantly evolving so that you are in an optimal position to meet growing citizen expectations. Hear what your colleagues have learned, how they are improving and future possibilities for DevOps success in the public sector.

WHO ATTENDS

- CIO, CTO, & Chief Architects
- Information Technology Managers, Enterprise Architecture Managers, & Digital Transformation Managers
- Heads of Delivery
- Heads of Systems Engineering
- Heads of IT Infrastructure
- Heads of Application Development
- Heads of Software Engineering
- Senior DevOps Engineers
- Agile Delivery Specialists, Scrum Masters and Coaches
- Automation Engineers
- Infrastructure Architects

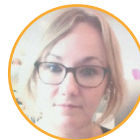
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FEATURED SPEAKERS



OLENA MITOVSKA
Product Director, DevOps Container Platform, BC Developers' Exchange
BC Ministry of Citizens' Services



MARTHA EDWARDS
Service Design Lead, DevOps Container Platform, BC Developers' Exchange
BC Ministry of Citizens' Services



CINDY GOOD
DEEE Program Manager, Office of Financial Innovation and Transformation (FIT), Bureau of the Fiscal Service
U.S. Department of the Treasury



JEFF MAHER
Acting Director of Digital Practice
Canadian Digital Service



ANDRE SHOJAIE
Chief of Agile Practices and Continuous Improvement
City of Montreal



JACQUELINE TWEEDIE
Senior Manager, Service Modernisation and Delivery Unit, FFHPP
Fisheries and Oceans Canada



BILL CHURCH
Chief Technology Officer
F5 Government Solutions

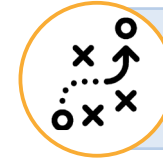
REASONS TO ATTEND



Get up to speed with the latest developments in DevOps and Agile methodology



Learn from your peers and benchmark your approaches to Agile and DevOps implementation



Discover ways to evolve, scale and mature your DevOps program



CHRISTIAN MALONE
Senior Advisory Solution Architect
ServiceNow



PATRICK DAIGLE
Senior Product Line Manager
VMware



CLAUDE REEVES
VP & Country Leader,
VMware Canada

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Agenda - Thursday, September 9, 2021



12.00pm ET 9.00am PT	Welcome from PSN	1.20pm ET 10.20am PT	Refreshment Break
12.05pm ET 9.05am PT	<p>Chair Opening: The Evolution of DevOps: Outlining the Path to DevOps and Agile in Government</p> <p>Patrick Daigle, Senior Product Line Manager, VMware</p>	1.25pm ET 10.25am PT	<p>Gold Spotlight: Keys to modernizing legacy applications in Government</p> <ul style="list-style-type: none"> How agencies are taking new approaches related to the migration of legacy applications. Gain practical advice on how to best integrate new functionality, like how to best manage and secure APIs in modern digital experiences.
12.20pm ET 9.20am PT	<p>Government Keynote: Evidence based decision making in driving DevOps transformation</p> <ul style="list-style-type: none"> How BCDevExchange contributed to adopting the DevOps culture in BC Government Using Service Design practice to make evidence-based decisions in a DevOps environment What worked for us and what we would do differently <p>Olena Mitovska, Product Director, DevOps Container Platform, BC Developers' Exchange, BC Ministry of Citizens' Services</p> <p>Martha Edwards, Service Design Lead, DevOps Container Platform, BC Developers' Exchange, BC Ministry of Citizens' Services</p>	1.40pm ET 10.40am PT	<p>Bill Church, Chief Technology Officer, F5 Government Solutions</p> <p>Panel Discussion: Building a DevOps Culture and Mindset</p> <ul style="list-style-type: none"> What does DevOps currently look like within your organization and what do you anticipate for the future? What do you do every day to build a collaborative culture across departments? How has DevOps adoption transformed your organization? Where have you experienced the most positive impacts and outcomes? What implementation challenges did you face and how did you overcome them? How have you been able to optimize success for more complex and difficult workflows? How do you best standardize techniques adopted by small, future-focused teams? What is the most important lesson you've learned along the way? <p>Moderator: Claude Reeves, VP & Country Leader, VMware Canada</p> <p>Martha Edwards, Service Design Lead, DevOps Container Platform, BC Developers' Exchange, BC Ministry of Citizens' Services</p> <p>Jeff Maher, Acting Director of Digital Practice, Canadian Digital Service</p> <p>Andre Shojaie, Chief of Agile Practices and Continuous Improvement, City of Montreal</p>
12.35pm ET 9.35am PT	<p>Partner Session: From feature to fault; learning and adopting the lessons industry has learned, and adapting DevOps to public sector needs</p> <p>Christian Malone, Senior Advisory Solution Architect, ServiceNow Federal</p>	2.15pm ET 2.15am PT	Closing Remarks and End of Session
12.50pm ET 9.50am PT	<p>Government Case Study: Creating a Culture of Continuous Testing and Delivery in Government</p> <ul style="list-style-type: none"> Looking at DevOps from the program side Enabling conditions for DevOps - key factors to consider <p>Jacqueline Tweedie, Senior Manager, Service Modernisation and Delivery Unit, FFHPP, Fisheries and Oceans Canada</p>	1.05pm ET 10.05am PT	<p>Government Case Study: Spotlight on the Digital End-to-End Efficiency (DEEE) Framework</p> <p>FIT developed the Digital End-to-End Efficiency (DEEE) Framework to help agencies transform their business processes through reducing unnecessary process steps, automation, and innovation to achieve large-scale efficiencies. Join us to hear about this scalable and repeatable framework that government agencies can follow to transform business processes.</p> <p>Cindy Good, DEEE Program Manager, Office of Financial Innovation and Transformation (FIT), Bureau of the Fiscal Service, U.S. Department of the Treasury</p>

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