

Virtual Employee Experience & Wellness for the Public Sector USA 2021

Improving Employee Engagement & Well-Being Across the Workplace

Online | Friday, February 5th, 2021

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Agenda Overview

Employees spend more waking hours at work than any other place (even if it is in a remote working environment); so, it seems logical that employers would want to develop a workplace that encourages and promotes healthy behaviors. As we face a global health pandemic, government organizations and hospitals and healthcare companies have also seen some of the largest number of employees struggling with substance abuse and mental health issues than other industries. Effective and successful workplace wellness programs can help improve an organization's culture and change lives. Public sector organizations can also benefit from lower turnover rates, fewer absences, increases in productivity and higher job satisfaction.

Public Sector organizations have always known that it is important to create a culture focused on employee experience and over recent years have also recognized the importance of employee wellness. As governments continue to progress in their response to the COVID-19 pandemic, it has become paramount to focus on their employees' well-being.

During this half-day virtual event, you will hear how various local, state and federal governments have created employee wellness programs that have assisted in improving overall employee engagement; even during a global crisis not seen in this lifetime, which has pushed multiple employees into remote working environments.

Who attends?

Directors, General Managers, Heads of Department, Senior Managers, Managers, Advisors and other professionals responsible for:

- Employee Experience / Engagement
- Employee Wellness
- Human Resources
- Employee Benefits
- Talent Management / Recruitment
- EAP (Employee Assistance Programs)
- Workplace / Worksite Safety
- Future of Work
- Internal Communications / HR Communications

Speakers



Dr. Nicole Hare-Everline

*Director of Employee Wellness and Employee Assistance Program,
City of Houston*



Brooke Bascom

*Employee Engagement and Well-Being Manager,
King County, WA*



Jaclyn Padilla

*Deputy Director of Human Resources,
Covered California*



Karen Niparko

*Chief Human Resources Officer,
City & County of Denver, CO*



Colleen McManus

*Chief Human Resources Officer,
State of Arizona*



Parker Yablon

*Senior Consultant, People Advisory Services,
EY*



Troy Wintersteen

*Director of Cloud Applications,
Oracle*

Reasons to Attend

Examine employee experience solutions that can improve efficiencies



Learn to keep remote workers motivated & engaged during a time of a pandemic



Leave this event with a blueprint on how to create and execute & effective and efficient wellness program



Understand how employee wellness programs can attract & retain top talent



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12:00pm ET 9:00am PT	Welcome from Public Sector Network	1:40pm ET 10:40am PT	Break
12:05pm ET 9:05am PT	Chair Opening Parker Yablon , Senior Consultant, People Advisory Services, EY	1:45pm ET 10:45am PT	Panel Session: How Leaders are Responding and Driving a Different Employee Experience as We Face a “New World” Panellists: Brooke Bascom, Employee Engagement and Well-Being Manager, King County, WA Colleen McManus , Chief Human Resources Officer, State of Arizona Moderator: Parker Yablon , Senior Consultant, People Advisory Services, EY
12:20pm ET 9:20am PT	Government Keynote Session: Improving Employee Engagement and Providing a Robust Employee Experience During a Crisis Colleen McManus , Chief Human Resources Officer, State of Arizona What can a government agency do to maintain an already great culture, a positive employee experience and outstanding service delivery during a crisis? It can make all of it better! In this session, we will hear: <ul style="list-style-type: none"> How you can actually increase your employee engagement scores during a crisis Learn how to not be reactive but proactive in your employee experience programs Re-think the future of work Re-consider employee experience Adapt to your employees creating and adapting to a new future way of working 	1:45pm ET 10:45am PT	The COVID-19 global pandemic as well as other crises such as the quest for social justice and racial equality has definitely made changes for all of us, particularly government organizations. This has also changed the way that organizations are driving and responding to employee experience. In this session we will: <ul style="list-style-type: none"> Discuss how the definition of employee engagement has changed as employees focus on their physical and mental health, personal and family safety and economic well-being Learn how to understand and enhance employee engagement with the introduction of new workplace routines and rituals Examine communications and how to build employee trust Identify new workplace controls to keep employees from hazards and to redesign the workplace in a socially distant manner Share ideas to keep remote employees involved and engaged to eliminate a feeling of loneliness
12:40pm ET 9:40am PT	Partner Session: 5 Super Powers that HR will need in 2021 Troy Wintersteen , Director of Cloud Applications, Oracle	2:25pm ET 11:25am PT	Closing remarks from the Chair Parker Yablon , Senior Consultant, People Advisory Services, EY
1:00pm ET 10:00am PT	Government Case Study: Worksite Wellness Program - Pivoting Your Program in Time of Crisis to Keep it Working! Dr. Nicole Hare-Everline , Director of Employee Wellness and Employee Assistance Program, City of Houston In this session you will hear how the City of Houston, Texas has had to pivot their successful employee wellness program during the COVID-19 crisis to keep it going while managing employees' new concerns. We will explore: <ul style="list-style-type: none"> The successful program the City of Houston had prior to COVID-19 The changes in employees needs and desires after COVID-19 hit Ways the City gained support and collaboration from leadership and employees during the pandemic Ideas to keep the program going into the future 	2:30pm ET 11:30am PT	Virtual event adjourns
1:20pm ET 10:20am PT	Government Case Study: The Future of Work Jaclyn Padilla , Deputy Director of Human Resources, Covered California Karen Niparko , Chief Human Resources Officer, City & County of Denver, CO In this interactive joint presentation, we will hear what Covered California and the City & County of Denver, Colorado are doing with regards to the Future of the Workplace. We will discuss such things as: <ul style="list-style-type: none"> Dealing with and supporting employees working from home Rethinking HR service delivery models for the future Best practices of assisting employees as well as citizens in the current and future work environments 		Gold Partners <div style="display: flex; justify-content: space-around;">   </div>