

Virtual Improving Remote and Telehealth Services

Improving access to care and reach with the latest Telehealth technologies

Online | Tuesday, 9 March 2021



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Agenda Overview

Telehealth services have been on rise for several years now. Since March 2020 telehealth services have skyrocketed and new temporary MBS telehealth items have been made available to help reduce the risk of community transmission of coronavirus (COVID-19) and provide protection for patients and health care providers.

Virtual care offers an unparalleled opportunity to deliver real change addressing the challenges of healthcare over the next decade. It has the power to transform every health and social care sector and the way services are delivered. Telehealth also improves access to health services for people in rural and remote areas.

While telemedicine promises to grow rapidly over the next decade and has clear benefits, it still poses some technical and practical problems for healthcare providers. To make the most of telehealth and to overcome some of the challenges, Public Sector Network is running the virtual **Improving Remote and Telehealth Services Event**.

Chair



TOM CRAWFORD
Partner,
Health/Technology
KPMG

Speakers



JONATHAN CHOY
Provincial Medical Director, Virtual Health
Alberta Health Services (Canada)



TRAVIS HODGSON
General Manager, Strategic Programs and
Partnerships
Australian Digital Health Agency



PIP BRENNAN
Executive Director
Health Consumers' Council (WA)



HARRY PATSAMANIS
Executive Director Primary Health
Integration and System Redesign
Eastern Melbourne PHN



LEARNE DURRINGTON
Chief Executive Officer
WA Primary Health Alliance



MELINDA PARCELL
Executive Director, Community and
Rural Services
West Moreton HHS



AARON ROBINSON
Senior Manager,
Sales Engineering
Citrix



SILVIA PFEIFFER
Chief Executive Officer
Coviu

Reasons to Attend

Understand how to stay ahead of ever evolving technologies

Identify how telemedicine allows for easy management of chronic illness

Learn how to train staff to effectively use telehealth solutions to improve patient care

Find out how to safeguard telehealth data and connections



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Agenda

11:00	Public Sector Network Welcome
11:10	<p>Chair Opening: Providing health care services across geographic, time, social and cultural barriers</p> <ul style="list-style-type: none"> Outlining the impact of COVID-19 onto telehealth service offerings Identifying ways to improve telehealth services <p>Thomas Crawford, Partner, Health/Technology, KPMG</p>
11:20	<p>International Keynote: Uncovering the Full Potential of Telehealth</p> <ul style="list-style-type: none"> Adopting telehealth during and beyond COVID-19 Managing telehealth workflows to prepare for scalability <p>Jonathan Choy, Provincial Medical Director, Virtual Health, Alberta Health Services (Canada)</p>
11:35	<p>Partner Session: An independent health economic assessment of West Moreton Health's MeCare Virtual Care program</p> <ul style="list-style-type: none"> Results of the independent health economic evaluation of MeCare program Key success factor that lead to delivering a program with positive return on investment <p>Melinda Parcell, Executive Director, Community & Rural Services, West Moreton Health Hospital and Health Service</p>
11:50	<p>Government Case Study Supporting General Practice to embrace digital health capability</p> <ul style="list-style-type: none"> Accessing live patient data and existing patient history information to enable the delivery of comprehensive virtual care Overcoming technical problems of providing virtual care <p>Harry Patsamanis, Executive Director Primary Health Integration and System Redesign, Eastern Melbourne Primary Health Network</p>

12:05	<p>Partner session Connected health devices and remote patient monitoring</p> <ul style="list-style-type: none"> Improving patient outcomes while reducing costs and freeing up beds Protecting sensitive patient data with data policy and enforcement <p>Aaron Robinson, Senior Manager Sales Engineering, Citrix</p>
12:20	<p>Government Case Study Incorporating telehealth services to improve patient care and outcomes</p> <ul style="list-style-type: none"> Restructuring IT staff responsibilities and purchasing equipment Ensuring continuity of care by recording virtual and physical patient data <p>Learne Durrington, Chief Executive Officer, WA Primary Health Alliance</p>
12:35	Refreshment Break
12:40	<p>Panel Session How to stay ahead of evolving threats?</p> <ul style="list-style-type: none"> How to effectively integrate telehealth into your healthcare offerings? How to provide prescriptions and prescription medication safely via telehealth? What are your top tips for improving remote and telehealth services? <p>Travis Hodgson, General Manager, Strategic Programs and Partnerships, Australian Digital Health Agency</p> <p>Pip Brennan, Executive Director, Health Consumers' Council (WA)</p> <p>Silvia Pfeiffer, Chief Executive Officer, Coviu</p>
13:10	End of Conference



Platinum Partner

Partners



Gold Partner



Video Telehealth Partner