

Virtual Modernizing the Government Workplace

Leveraging Technological & Cultural Transformation to create the agile and inclusive workplace of the future

Online | Wednesday, September 29th, 2021 | 12pm ET

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Agenda Overview

While the nature and modalities of work have been shifting for years, COVID-19 forced a new approach to work that will impact us for years to come; and the public sector is not immune to that reality.

As COVID begins to recede in many locations around the country – many have begun exploring what the workplace will look like post-pandemic and just how irrevocable that change may be. Many leaders, in both the public and private sectors, are adamant about a return to pre-pandemic office expectations; but how realistic is that? How necessary will the office be in the foreseeable future?

Such a profound shift in approach offers opportunities – and challenges. Addressing those challenges up front helps to ensure that public sector leaders are able to build policies and strategies that will drive the workplace, and workplace standards, for decades to come.

Public Sector Network's **Modernizing the Government Workplace** Virtual Event will bring together leading HR, Workplace and Human Capital leaders from throughout the public sector who are helping to imagine the workplace of the future.

Who attends?

Commissioners/Chiefs/Deputy Chiefs/Directors/Managers:

- Human Resources
- Human Capital
- Training & Development
- Learning
- Diversity, Equity & Inclusion (DEI)
- HR Administration

Departments:

- HR
- Administration
- Transportation
- Finance/Treasury
- Healthcare
- Social Services
- IT
- IS
- Education
- Defense

Speakers



Dr. Trish Holliday
Founding Partner, Holliday|Kenning & Former-Chief Learning Officer of the State of Tennessee



Alex Smith
Chief HR Officer, City of Memphis (TN)



Colleen J. McManus
HR Programs Manager, State of Arizona Department of Administration, Human Resources Division



Mika Cross
Strategic Workplace Advisor, US Federal Government



Monroe France
Associate Vice President for Global Engagement & Inclusive Leadership, New York University



Gianluca Cairo
Industry Principal, Public Sector, Ceridian

Partners

PLATINUM
CERIDIAN

THOUGHT LEADERSHIP PARTNER
NYU

Reasons to Attend

Examine various workplace modalities including remote, hybrid and in-person and how they will impact your staff and your mission

Explore how the workplace will be directly linked to our nation's economic recovery and the impact that will have on the public sector

Discuss both technological and cultural factors that are transforming the workplace

Hear from public sector leaders from every level of government



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12:00pm ET	Welcome from Public Sector Network	1:20pm ET	Government Case Study: Maximizing the Impact of Digital Transformation in the Workplace Alex Smith, Chief HR Officer, City of Memphis (TN) As the pandemic continued to impact the employees of the City of Memphis, it was up to the team - led by Alex Smith - to define and direct how the city would engage with, remain connected to, and support their employees. Through smart planning, keen insights, and applying technical knowhow - Alex and her team were able to leverage key digital technologies to ensure the ongoing wellness of city employees and that their benefits are accessible when they were needed most. Join Alex for an exploration of Memphis' approach to leveraging digital transformation for the benefit of employees.
12:05pm ET	Chair Opening: Reapproaching Work for the Post-COVID World	1:35pm ET	Break
12:20pm ET	Government Keynote Session: Conquering Functional Fixedness in Order to Put People First Dr. Trish Holliday, Founding Partner, Holliday Kenning & Former-Chief Learning Officer of the State of Tennessee As the nation's first-ever public sector State CLO - Dr. Trish Holliday - knows a thing or two about people; what motivates, what resonates, and what stagnates. We've all been there before; unable to see 'what could be', because of 'what is'. How do you go about overcoming that inherently common challenge, go about conquering 'functional fixedness' and approach engagement with people with renewed vigor?	1:40pm ET	Partner Session: Securing Your Digital Identity Authentication for a Seamless Workplace
12:50pm ET	Government Case Study: Linking the Future of the Workplace to the Economic Recovery Mika Cross, Strategic Workplace Advisor, US Federal Government As we begin our economic recovery and come to grips with the lasting changes to our work lives imposed by COVID-19; it's imperative to recognize just how much of an impact the recovery will have on the future work and the workplace. Digitization was already transforming work prior to the pandemic - and it's only accelerated since. Whether government employees, retail workers, coal miners, or white-collar professionals - the future of work will require a mix of technical attributes, soft skills, and robust coaching for employees to reach their full potential. Join Mika Cross as she shares her perspective on how to best leverage the economic recovery to have a significant impact on the future of work - and where we go from here.	1:55pm ET	Panel Session: The Whole Person Concept: Building a Contemporary Workplace Colleen J. McManus, HR Programs Manager, State of Arizona Department of Administration, Human Resources Division Monroe France, Associate Vice President for Global Engagement & Inclusive Leadership, New York University <ul style="list-style-type: none"> Ensuring that your workplace is designed around people as opposed to designing people around your workplace Development of policies that leverage all of the skills employees' process and allow them to thrive Integrating a robust Performance Management System overhaul Developing skills to drive the leaders of the future
1:05pm ET	Partner Session: Leveraging Technology to Build a Best-in-Class Public Sector Workforce Gianluca Cairo, Industry Principal, Public Sector, Ceridian Much has been studied and said on how COVID-19 has impacted the Future of Work - and the bottom line is they are generational and will be everlasting. In the Public Sector, it can be argued that the impact is the most profound compared to other sectors, given the antiquated workplaces that existed prior to this shift. In this session, we will review some of the key findings from Ceridian's 2021 Future of Work report, and examine the top 5 public sector technology trends and their impact on your most important assets - your people.	2:25pm ET	Closing remarks from the Chair
		2:30pm ET	Virtual event adjourns