

Virtual Human Capital and Intelligent Automation

Human Capital and Intelligent Automation

Online | Tuesday, March 23, 2021 | Start: 12:00pm ET / 9:00am PT

Agenda Overview

Departments across the public sector are being challenged to create greater business value while doing 'more with less'.

Dynamic technology innovations such as Robotic Process Automation, Artificial Intelligence, Machine Learning are opening new ways of working. These technologies help create an opportunity to transform the workplace, optimize service delivery, streamline processes and tasks, all while reducing costs and allowing professionals to spend more time on getting impactful work done.

Embracing this change and a new way of working can seem somewhat daunting; HR leaders are often left with more questions than answers around its benefits and challenges. Understanding and utilizing Intelligent Automation will afford the public sector the ability to leverage the benefits of quality and efficiency and essentially deliver faster, more efficient services to the organization and to its people.

Public Sector Network's virtual **Human Capital and Intelligent Automation** summit brings together HR leaders from across the Public Sector to address opportunities and challenges in building the workforce of the future through Intelligent Automation. It will look at ways to deploy these technologies strategically and manage them effectively which will be the key to the success of unlocking the additional value across the workforce.

Speakers



NEIL BOUWER
Vice President
Innovation and Policy Services
Canada School of Public Service



JENNIFER GUITARD
Director -HR Analytics, Systems
and Information Management
Government of Nova Scotia



PATRICK FAULKNER
Director General -Human Resources
Western Economic Diversification



CAITLIN BROWNRIGG
Director, Technology Partner,
Workforce Innovation, Skills and
Training
BC Ministry of Advanced
Education, Skills and Training



SANDEEP AUJLA
HR Director
City of Brampton



JOE WILSON
CTO, North America
Workday



VINAY AGGARWAL
Head of ServiceNow and RPA
Portfolio North America
Fujitsu America, Inc.



NICOLE FILIATRAULT
Director of Marketing
UKG



MELISSA ARRONTE, PHD
Employee Experience Practice
Lead
Medallia

Who Should Attend

Directors, General Managers, Heads of Department, Senior Managers, Managers, Advisors and other professionals responsible for:

- HR
- Workforce Transformation
- People & Culture
- Recruitment
- Talent Management

Reasons to Attend

Join us as we hear about building the business case for automation



Understand how you can drive value and boost productivity by optimizing core processes



Hear about how automation is enabling the workforce transformation journey



Identify the right processes to automate for your organization



Learn how to overcome and manage the cultural resistance to change



CLICK HERE TO REGISTER



Virtual Human Capital and Intelligent Automation

Human Capital and Intelligent Automation

Online | Tuesday, March 23, 2021 | Start: 12:00pm ET / 9:00am PT

Agenda

12.00pm ET 9.00am PT	Welcome from PSN	1.20pm ET 10.20am PT	UKG Partner Session: Demystifying IA in the Context of HR Nicole Filiatrault, Director of Marketing, UKG
12.05pm ET 9.05am PT	Chair Opening: Shaping the Future Workforce through Intelligent Automation Melissa Arronte, PhD, Employee Experience Practice Lead, Medallia	1.35pm ET 10.35am PT	Panel Session: Establishing a Workforce Culture that Embraces Automation Moderator Melissa Arronte, Solutions Principal, Medallia Panelists - Jennifer Guitard, Director -HR Analytics, Systems and Information Management, Government of Nova Scotia - Patrick Faulkner, Director General -HR, Western Economic Diversification - Sandeep Aujla, HR Director, City of Brampton - Vinay Aggarwal, Head of ServiceNow and RPA Portfolio North America, Fujitsu America, Inc.
12.20pm ET 9.20am PT	Government Case Study: Pathfinder Projects with the Canada School of Public Service Neil Bouwer, Vice President -Innovation and Policy Services, Canada School of Public Service	2.10pm ET 11.10 am PT	Chair Closing & Virtual Event Adjourns
12.40pm ET 9.40am PT	Workday Partner Session: The Network Effect - A Pathway Toward Sentience Joe Wilson, CTO, North America, Workday		
12.55 pm ET 9.55am PT	Government Case Study: Reskilling and Upskilling Employees for the Digital Age Caitlin Brownrigg, Director, Technology Partner, Workforce Innovation, Skills and Training, BC Ministry of Advanced Education, Skills and Training		
1.15pm ET 10.15am PT	Refreshment Break		

Sponsors:

GOLD

Medallia

workday

SILVER

UKG

BRONZE

FUJITSU

MARKETING PARTNER

Northeastern University