



Virtual: Modernizing the Local Government Workplace

Achieving back-office transformation to create the agile and inclusive workplace of the future

Online | Tuesday May 4, 2021 | Start: 12.00pm ET / 9:00am PT

Agenda Overview

Municipalities face many challenges in catering for population growth and meeting the ever-changing needs of diverse communities. Has the rapid shift to remote work helped to speed up transformation in the workplace? As well, perhaps to take a necessary step back, how do we now define “workplace”?

Embracing and investing in technology to increase workplace productivity will help to enable sustainability around recent crisis-driven shifts to job sharing, flexible working hours, compressed working weeks, part-time work and working from home. With hybrid workplace models looking like the way of the future, are local governments prepared to deliver on these expectations?

Public Sector Network’s Modernizing the Local Government Workplace Virtual Event will help showcase success stories and support senior leaders with key planning processes and strategies to ensure that workplaces are safe, productive, flexible and great places to work.

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Speakers



SILVIA FRASER
Director, Transformation, Workplace Strategies, ModernTO
City of Toronto



DANA CLARKE (MORRISON)
Manager, Innovation & Continuous Improvement
City of Barrie



NENZI COCCA
Director, HR Systems & Operations
City of Hamilton



KALYAN CHAKRAVARTHY
Chief Information Officer, Digital Innovation and Transformation
The Regional Municipality of Durham



SASHA EINWECHTER
General Manager Information Technology
City of Guelph



MAT DALEY
Director Information Technology
City of London



JOHN DE BOER
Senior Director, Government Affairs and Public Policy
BlackBerry



TOM YEATTS
Global Head of State, Local, and Regional Government Solutions
ServiceNow



LARRY MOLONEY
Enterprise Architect
Fujitsu



GIANLUCA CAIRO
Industry Principal, Public Sector
Ceridian

Reasons to Attend

Prepare for the future with a robust hybrid workplace model that supports structure, safety and flexibility



Learn how to maximize the use of technology and devices to increase efficiency



Identify how to create a culture of innovation and collaboration to deliver on your goals



Gain insights into best practice upskilling and training to ensure your workforce can maximize the benefits of new ways of doing things



Who Should Attend

- Chief Executive Officers
- Chief Operating Officers
- Chief Information Officers
- Senior Leaders and Executives from Operations
- Business Excellence
- Corporate Services
- Information Technology
- Innovation
- People and Culture
- Human Resources
- Governance
- Policy



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12.00pm ET 9:00am PT	Welcome from PSN
12.05pm ET 9:05am PT	Chair Opening: Chair Welcome: The Future of Work, Workers, and Workplace Gianluca Cairo , Industry Principal, Public Sector, Ceridian
12.20pm ET 9:20am PT	Government Keynote: The Workplace of Tomorrow: An Inside Look into ModernTO <ul style="list-style-type: none"> Lessons learned while leading through recent challenging times What leadership competencies are needed to keep employees engaged, connected and productive in remote or hybrid workplaces? Silvia Fraser , Director, Transformation, Workplace Strategies, ModernTO, City of Toronto
12.35pm ET 9:35am PT	Partner Session: Using Technology to Enable Employees John de Boer , Senior Director, Government Affairs and Public Policy, BlackBerry
12.50pm ET 9:50am PT	Government Case Study: You're on Mute: Creating a Productive Remote Workforce <ul style="list-style-type: none"> Raising your voice, elevating other voices, and surfacing unheard voices in the remote and distributed workplace Addressing data security and integrity issues Fostering a complete cultural shift to embrace a digital mindset Dana Clarke (Morrison) , Manager, Innovation & Continuous Improvement, City of Barrie
1.05pm ET 10:05am PT	Partner Session: Building a Modern Government: Making the World of Government Work, Work Better for People Tom Yeatts , Global Head of State, Local, and Regional Government Solutions, ServiceNow
1.20pm ET 10:20am PT	Government Case Study: A Practical Guide to Managing the Modern Team <ul style="list-style-type: none"> Streamlining processes and implementing process automation so that employees can focus on high-value, interesting work Achieving greater agility and efficiency in the workplace Nenzi Cocca , Director, HR Systems & Operations, City of Hamilton

1.35pm ET 10:35am PT	Refreshment Break
1.40pm ET 10:40am PT	Panel Discussion: Building a Contemporary Workplace <ul style="list-style-type: none"> How to select the best technology and devices for your workplace Creating and sustaining an engaged and skilled workforce Implementing mentoring, training and upskilling programs Tips for developing inclusive workplace models Kalyan Chakravarthy , Chief Information Officer, Digital Innovation and Transformation, The Regional Municipality of Durham Sasha Einwechter , General Manager Information Technology, City of Guelph Mat Daley , Director Information Technology, City of London Larry Moloney , Enterprise Architect, Fujitsu Moderated by: Gianluca Cairo , Industry Principal, Public Sector, Ceridian
2.25pm ET 11:25am PT	Chair Wrap-Up & End of Session

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