

# Virtual APIs in the Public Sector

Delivering agile citizen-centred services through successful API transformation

Online → Wednesday, 11 August 2021 | 11:00am AEST

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## Agenda Overview

Application programming interfaces (APIs) have become critical in the digital transformation of government. When implemented effectively, APIs can break down data and IT silos to improve citizen experiences, deliver public services more effectively and maximise cost-savings.

While API adoption is accelerating, there are still barriers preventing government from capitalising on the API economy. Legacy systems, cybersecurity issues, missing API governance structures and the lack of an API culture present persistent roadblocks to utilising the benefits of APIs.

Public Sector Network's **APIs in the Public Sector Virtual Event** will equip attendees with ideas and strategies on how to increase organisational agility, streamline administrative processes and deliver citizen-centred services through API implementation.

## Who Attends?

**Chiefs/Directors/Heads/Managers of:**

IT | Systems | Technology | Digital Data & Analytics | Enterprise Architecture | Service Delivery

## Speakers



**Amanda Ford**  
*Director Digital Transformation,*  
**Coroners Court of Victoria**



**Stewart Kerr**  
*Director of Architecture and Modernisation,*  
**Australian Electoral Commission (AEC)**



**Ben Xu**  
*A/Director - Digital.NSW Accelerator,*  
**Department of Customer Service**



**Jenna McMahon**  
*Assistant Director Business Intelligence & Analytics,*  
**Department of Finance (WA)**



**Ole Nielsen**  
*Director, Enterprise Digital Delivery,*  
**Geoscience Australia**



**Sajan Raj**  
*Principal Product Owner, Integration*  
**Revenue NSW**



**Rowan Dollar**  
*Chief Innovation Officer*  
**Public Sector Consulting**

## Reasons to Attend

Increasing organisational efficiency and facilitate innovation through universal API adoption

Developing robust governance structures to facilitate future applications of APIs

Learning to utilise the benefits of APIs to enable greater sharing and enhanced services



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11:00am	PSN Welcome	11:50am	Government Case Study <b>Overcoming technology and security challenges for successful API adoption</b> <ul style="list-style-type: none"> <li>Upgrading legacy systems and incompatible architecture for smooth API integration</li> <li>Analysing cybersecurity risks to ensure safe and secure API use</li> </ul> <b>Ben Xu</b> , <i>A/Director - Digital.NSW Accelerator, Department of Customer Service</i>
11:10am	Chair Opening <b>Rowan Dollar</b> , <i>Chief Innovation Officer, Public Sector Consulting</i>	12:05pm	Break
11:20am	Government Keynote: <b>Utilising APIs to streamline administrative processes and improve citizen service</b> <ul style="list-style-type: none"> <li>Increasing agility of processes and simplify user experience</li> <li>Optimising resources and increasing cost-savings</li> </ul> <b>Amanda Ford</b> , <i>Director Digital Transformation, Coroners Court of Victoria</i>	12:10pm	Panel Session <b>Reviewing API adoption to ensure organisational success</b> <ul style="list-style-type: none"> <li>How to implement APIs to benefit both the public sector and the citizen?</li> <li>How to facilitate innovation through shared service APIs?</li> <li>What are your top tips for ensuring a successful API migration?</li> </ul> <b>Jenna McMahon</b> , <i>Assistant Director Business Intelligence &amp; Analytics, Department of Finance (WA)</i> <b>Ole Nielsen</b> , <i>Director, Enterprise Digital Delivery, Geoscience Australia</i> <b>Sajan Raj</b> , <i>Principal Product Owner, Integration, Revenue NSW</i>
11:35am	Government Case Study: <b>Preparing APIs for a national critical event</b> <ul style="list-style-type: none"> <li>Overcoming organisational inertia through strong leadership and governance</li> <li>Fostering an innovative mindset to realise the value opportunity of APIs</li> </ul> <b>Stewart Kerr</b> , <i>Director of Architecture and Modernisation, Australian Electoral Commission (AEC)</i>	12:45pm	End of Event

## Partners →

Sponsorship packages range from \$2,500-\$10,000 +GST.  
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