

# Virtual Workforce Transformation in the Public Sector

Building a future ready workforce for the new reality

Online | Thursday, January 21, 2021 | Start: 12:00pm ET / 9:00 PT

## Agenda Overview

Uncertain times, changing demographics and emerging technologies have expedited the need for digital transformation within the public sector.

To cope with the pandemic, the public sector had to rapidly mobilize their workforce over night to meet the needs and expectations of citizens, giving HR the opportunity to build a crisis ready workforce. As the world adapts and repositions itself in a digital and data driven workspace, public sector agencies must work towards building a workforce that is equipped with the right talent and the right skills. Adapting employees' skills and roles to the post-pandemic nature of working will be crucial to ensure resilience and agility across all levels of the workforce. As the generation of Boomers prepare to retire, the need to create an innovative and inclusive culture that suits the next generation workforce has never been more apparent.

Public Sector Network's **Workforce Transformation in the Public Sector Event** will bring together public sector leaders to discuss the ways that Human Resources can drive modern transformative change and shape the future of government.

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## Speakers



**SUZANNE SPENCE**  
Executive Director BC Public Service - Advanced Education, Skills & Training



**NENZI COCCA**  
Director HR Systems & Operations Human Resources, City of Hamilton



**ALISSA BARTON**  
Director, Human Capital Planning, Infrastructure Ontario



**NATHALIE KACHULIS**  
Director General, Strategic Business Integration Human Resources Branch, Canada Revenue Agency



**NADINE HUGGINS**  
Executive Director, HR Policies, Strategies and Programs, Royal Canadian Mounted Police



**NICOLE FILIATRAULT**  
Director of Marketing UKG



**DR. CHRIS MULLEN, PHD, SPHR, SHRM-SCP**  
Executive Director of The Workforce Institute UKG



**MATTHEW STEVENSON-PARTNER**  
Workforce Strategy and Analytics Practice Leader - North America Mercer



**JASON FOX**  
Director, Research and Strategy Treasury Board of Canada

## Who Should Attend

Directors, General Managers, Heads of Department, Senior Managers, Managers, Advisors and other professionals responsible for:

- HR
- Employee Experience
- People & Culture
- Learning & Development
- Talent Management
- Diversity & Inclusion
- Recruitment
- Workplace Analytics & Workforce Planning
- Organizational Performance

## Reasons to Attend

Build an empowered workforce equipped with critical skills and knowledge



Leverage workforce analytics to make data-driven decisions



Achieve operational efficiencies with a hybrid workforce model



Learn how to attract and retain the Millennial and Gen Z workforce



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Please note that keynote sessions are 15 min +5 mins for Q&A

12.00pm ET 9.00am PT	<b>Welcome from PSN</b>
12.05pm ET 9.05am PT	<b>Chair Welcome:</b> Our Year of Opportunity: Predictions that will define the workplace in 2021  - <b>Dr. Chris Mullen, PhD, SPHR, SHRM-SCP</b> , Executive Director of The Workforce Institute, <b>UKG</b> - <b>Nicole Filiatrault</b> , Director of Marketing, <b>UKG</b>
12.20pm ET 9.20am PT	<b>Government Case Study:</b>  Bridging the Talent Gap: Strategies to Attract and Retain Today's Top Talent  <b>Suzanne Spence</b> , Executive Director, <b>BC Public Service - Advanced Education, Skills &amp; Training</b>
12.40pm ET 9.40am PT	<b>Government Case Study:</b> Preparing the next gen workforce with an effective remote- knowledge transfer model  <b>Nenzi Cocca</b> , Director HR Systems & Operations Human Resources, <b>City of Hamilton</b>
1:00 pm ET 10:00am PT	<b>Government Case Study:</b> Enabling workforce analytics for better decision making across all levels of the public sector  <b>Nathalie Kachulis</b> , Director General, Strategic Business Integration, Human Resources Branch, <b>Canada Revenue Agency</b>
1.20pm ET 10.20am PT	<b>Refreshment Break</b>

1.25pm ET 10.25am PT	<b>Panel Session:</b> Workforce Planning Strategies to Build Resilience in Uncertain Times  <ul style="list-style-type: none"> <li>Adapting workforce planning strategies to embrace flexibility and plan for uncertainty</li> <li>Identifying critical skills gaps in today's rapidly changing environment</li> <li>Developing employees' skills to adapt to flexible workplace models</li> <li>Leveraging AI and automation of redundant tasks in the HR function</li> </ul> - <b>Alissa Barton</b> , Director, Human Capital Planning, <b>Infrastructure Ontario</b> - <b>Nadine Huggins</b> , Executive Director, HR Policies, Strategies and Programs, <b>Royal Canadian Mounted Police</b> - <b>Jason Fox</b> , Director, Research and Strategy, <b>Treasury Board of Canada Secretariat</b> - <b>Matthew Stevenson - Partner</b> , Workforce Strategy and Analytics Practice Leader - North America, <b>Mercer</b>
1.55pm ET 10.55am PT	<b>Closing Remarks from the Chair</b>
2.15pm ET 11.15 am PT	<b>Virtual Event Adjourns</b>

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