Virtual Building Digital and Data Skills across the Public Sector

Creating a government fit for the digital age

Online | Thursday, 5 November 2020

Agenda Overview

The benefits that we are realising with the rapid technological change are delivering massive improvements to the way government services are delivered, however, rapid change comes with many challenges. Skills development often can’t keep up, and even more so if there is no clear plan to adapt and build the capabilities needed for the future.

The session will look at what are the key digital and data skills needed for the future of the APS to continue to take great transformational leaps forward to stay apace of the technological change.

Reasons to Attend

• What are the skills needed over the next 3-5 years?
• What are some of the quick fixes and the long-term plans needed?
• Hear what skills are needed to drive change and transformation in the APS
• Understand how diversity can play a role in skills and capability development
• How can industry play a role in helping the APS?

Who Should Attend

• Service Delivery
• Data & Analytics
• Innovation
• HR & People
• IT
• Digital & CX
• Products
• Customer Service

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