By crystallising a digital vision for the future, the Western Australian public sector can develop new, more efficient approaches to policy design to service delivery. Through the potential of new technologies, the public sector can utilise data to provide efficient, citizen-centric services that are essential in crisis response.

Let’s collaborate, share ideas and elevate best practice to recover faster and better— together. By working collaboratively, we can build a more innovative public sector that delivers better outcomes for citizens and creates a digital future for the Australian public service.

The Public Sector Network’s Public Sector Innovation Show will facilitate cross-agency collaboration and idea sharing to develop innovative crisis response strategies. With a focus on data and digital, attendees will gain implementable tools to ‘build back better’ and continue innovating throughout new ways of working.

**WHO SHOULD ATTEND**

Chief/Heads/Directors of:

- Service Delivery
- Data
- Innovation
- HR & People
- IT
- Digital & CX
- Products
- Customer Service

**REASONS TO ATTEND**

- Establish a sustainable innovation strategy that can be utilised in crisis response and beyond
- Build capabilities to innovate, focusing on technology, cross-agency collaboration and people enablement
- Modernise your IT architecture to better deliver services and maintain citizen-centricity
- Inspire methods of service redesign by embracing new ways of working and delivery
- Accelerate the use of data, analytics, RPA and AI throughout your organisation
- Enhance integration and collaboration across all levels of government to drive improved outcomes and whole-of-government priorities

**SPEAKERS**

- **Tracey Jessup**
  Chief Information Officer and Managing Director, Parliamentary Digital Service (PDS), UK Parliament

- **Hon Dave J Kelly BA MLA**
  Minister for Water, Forestry, Innovation & ICT, Parliament of Western Australia

- **Dr Lyndal Groom**
  Head, Digital Technology Taskforce, Department of Prime Minister and Cabinet

- **Scott Cass-Dubar**
  Chief Strategy Officer, Digital Transformation Agency

- **Tanya Milici**
  Executive Director, Workforce Data Analytics, Public Sector Commission WA

- **Gavin Whyte**
  Chief Artificial Intelligence Officer, Public Sector Network

- **Jodi Cant**
  Director General, Department of Finance WA

- **Mervin Chiang**
  Head of Market Development, Procensol Australia

**PARTNERS**

**AGENDA OVERVIEW**

Public sector innovation is needed now more than ever.

By crystallising a digital vision for the future, the Western Australian public sector can develop new, more efficient approaches to policy design to service delivery. Through the potential of new technologies, the public sector can utilise data to provide efficient, citizen-centric services that are essential in crisis response.

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**AGENDA**

9.00am Welcome from PSN

9.10am Chair Opening: Setting the strategy for innovation in the public sector
  Gavin Whyte, Chief Artificial Intelligence Officer, Public Sector Network

9.20am International Keynote Session: Hybrid and virtual parliament: How Coronavirus has inspired adaptation and innovation
  • Examining the UK parliament’s digital transformation progress before the pandemic began
  • Promoting the modernisation of e-Parliament by resolving ongoing technical challenges and ensuring effective preparation
  • Looking to the future of virtual hybrid parliament, including strategic plans and ongoing review
  Tracey Jessup, Chief Information Officer and Managing Director, Parliamentary Digital Service (PDS), UK Parliament

9.35am Government Case Study: Preparing for a post-COVID world: Leading and innovating through challenging times
  • Exploring ‘lessons learnt’ from crisis response and utilising new-found wisdom in leadership and innovation
  • Building sustainable futures of programs and services, promoting agility, resilience and elastic workforces
  Jodi Cant, Director General, Department of Finance WA

9.50am Government Case Study: Delivering digital transformation across the Western Australian Public Sector
  • Addressing digital transformation priorities of the Western Australian state government, including future plans and emerging developments
  • Leveraging cross-sector collaboration to motivate innovation in response to COVID-19
  Hon Dave J Kelly BA MLA, Minister for Water, Forestry, Innovation & ICT, Science, Youth, Parliament of Western Australia

10.05am Break

10.10am Panel Discussion: Enhancing integration and collaboration across government to deliver shared outcomes
  • Breaking departmental barriers and increasing information sharing to drive common outcomes
  • Developing strategies of interdepartmental collaboration to drive innovation and improved service design
  Tanya Milici, Executive Director, Workforce Data Analytics, Public Sector Commission WA
  Dr Lyndal Groom, Head, Digital Technology Taskforce, Department of the Prime Minister and Cabinet
  Scott Cass-Dubar, Chief Strategy Officer, Digital Transformation Agency
  Mervin Chiang, Head of Market Development, Procensol Australia

10.45am End of session