

Join Public Sector Network's Virtual Roadshow Series  
4 cities split over 4 days | 9 am - 12 pm (Local Time)| Hosted online

# VIRTUAL DIGITAL GOVERNMENT ROADSHOW 2020



Turning Policy into Practical Delivery

Toronto  
April 23

Ottawa  
April 27

Victoria  
April 29

Edmonton  
April 30

## Agenda Overview

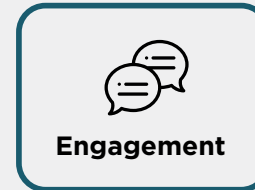
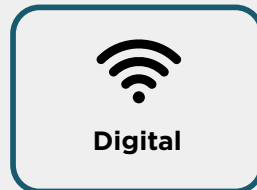
With the *Policy on Service and Digital* taking effect on April 1, 2020, the Public Sector Network Digital Government Roadshow 2020 comes at an ideal time to network, collaborate and benchmark the latest digital transformation strategies across federal, provincial and municipal government in Canada.

Join us in April to hear keynotes, case studies and panel sessions from government peers that are designed to help you accelerate transformation in your department and beyond. Sessions will revolve around practical strategies for meeting key government-wide challenges of citizen-centricity, building trust, cultural change and workforce development. The focus will be on getting these soft strategies right so technology can act as the enabler.



## Who is it for?

This series is designed for Chief/Director/  
Manager/Head of:



## Reasons to attend

- 1 Gain deeper insights on practical steps to take to deliver *The Policy on Service and Digital* in your department from the Treasury Board of Canada Secretariat
- 2 Discuss best strategies for enabling your workforce and building a culture that fully embraces digital transformation
- 3 Discover how digital government can most effectively optimize delivery of day-to-day tasks
- 4 Share with and learn from others in virtual roundtables focused on client-centric design, access to information, improving service delivery, linking policy with delivery, governance/architecture and data privacy/security
- 5 Learn from best practices within and outside of the public sector on realworld, practical digital transformation projects



## Agenda

9.00am	Welcome from PSN	10.10am	Partner Presentation: The Role of IT has Suddenly Shifted - Building a Resilient Future in Canada <ul style="list-style-type: none"> <li>Peter Near, National Director of Technology, VMware</li> </ul>
9.05am	Opening Keynote <ul style="list-style-type: none"> <li>The Hon. Joyce Murray, Minister, Digital Government, Government of Canada</li> </ul>	10.25am	Virtual Break
9.20am	Scene-Setter Keynote: Digital Transformation Priorities at the Government of British Columbia <ul style="list-style-type: none"> <li>Jaimie Boyd, Chief Digital Officer, Government of British Columbia</li> </ul>	10.30am	Keynote Case Study <ul style="list-style-type: none"> <li>Paul Roberts, Executive Director Architecture Standards and Planning Branch, BCDevExchange</li> </ul>
9.40am	Partner Presentation: Emerging Stronger  COVID-19 has forced governments and business to quickly adapt or fade into irrelevance. As we prepare to emerge from this pandemic, how will technology enable us to confront the new reality and meet the evolving expectations of our citizens and consumers? <ul style="list-style-type: none"> <li>Dave McCann, Managing Partner, GBS Canada &amp; Director, LGS Group, IBM</li> </ul>	10.45am	Panel Discussion: Building a Culture of Change that Fully Embraces Digital Innovation <ul style="list-style-type: none"> <li>Jillian Carruthers, Director Digital Services EAO &amp; Mines, BC Public Service</li> <li>Russel Lolacher, Director, Web and Social Media Services, BC Public Service</li> <li>Chris Allison, Director General, Digital Services, Canada School of Public Service</li> </ul>
9.55am	Keynote: Investing in Digital Tools and Upskilling Teams Most Effectively to Meet Tomorrow's Public Sector Challenges Head On <ul style="list-style-type: none"> <li>Heather Remacle, Acting Director of Digital Delivery, BCDevExchange</li> </ul>	11.30am	Virtual Breakout Sessions
		12.20pm	Event Adjourns

## Speakers



**THE HON. JOYCE MURRAY**  
Minister, Digital Government  
Government of Canada



**JAIMIE BOYD**  
Chief Digital Officer  
Government of British Columbia



**HEATHER REMACLE**  
Acting Director of Digital Delivery  
BCDevExchange



**PAUL ROBERTS**  
Executive Director Architecture Standards and Planning Branch  
BCDevExchange



**RUSSEL LOLACHER**  
Director, Web and Social Media Services, Business BC Ministry Of Transportation And Infrastructure



**JILLIAN CARRUTHERS**  
Director Digital Services EAO & Mines  
BC Public Service



**CHRIS ALLISON**  
Director General, Digital Services  
Canada School of Public Service



**PETER NEAR**  
National Director of Technology  
VMware



**DAVE MCCANN**  
Managing Partner, GBS Canada & Director, LGS Group  
IBM

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Gold

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Silver

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 PUBLIC  
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